

Difficult Conversations I need to have.....

PERSON'S NAME:

Describe what has happened with this person?

What do I fear about having this conversation?

What is the cost of not having it?

What is my intention for this relationship?

OPENING STATEMENT

1. *"I'd like to talk to you about..."*

2. *"My observations are..."*

3. *"I feel..."*

4. *"What's at stake here is..."*

5. *"Perhaps I contributed to this..."*

6. *"My intention for raising this with you is..."*

7. *"How do you see it?"*